

BODLEIAN HEALTH CARE LIBRARIES

Annual Report 2017/18



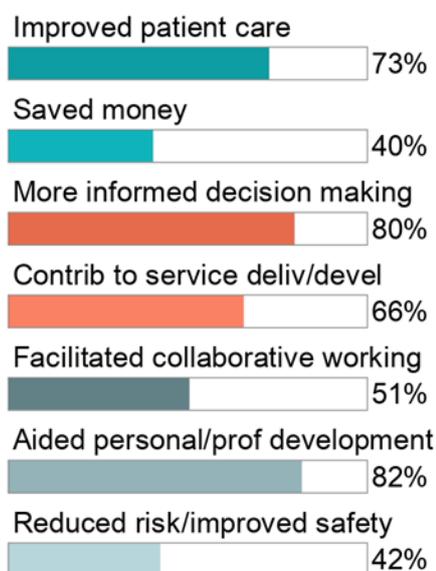
Oxford University Hospitals
NHS Foundation Trust

This document provides a brief summary of the Bodleian Library's support for the Oxford University Hospitals NHS Foundation Trust over 2017/18.

The Bodleian Health Care Libraries provides services to all OUH staff across all Trust sites in support of all aspects of their roles – underpinning evidence-based patient care, staff education/CPD, organisational development and management, and world leading research.

As well as being the library of the OUH Trust, BHCL is also the main library supporting the clinical departments of the University's Medical Sciences Division. BHCL is therefore a very active example of partnership and multi-disciplinary working in support of core NHS and University objectives. Library staff work directly with Trust colleagues to support compassionate excellence in wards, offices, labs and classrooms, as well as providing and enabling access to thousands of online information resources and high-quality flexible library spaces with a range of study, collections, meeting and IT facilities.

Impact of Library Support



Based on feedback from 99 OUH staff members following an interaction with the library.

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This level of support for clinical staff is remarkable and the efficiency allowed me to provide a better patient centred service without sacrificing too much clinical time.

OUH AHP

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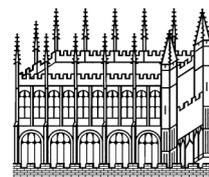
Can I say a huge thank you for your fantastic literature research. It has captured the essence of the subject...I think you covered all of my requirements.

OUH Advanced Nurse Practitioner

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A great service which I would recommend without hesitation.

OUH AHP



Bodleian Libraries
UNIVERSITY OF OXFORD

Inspiring Library Spaces

Our libraries continued to be busy with Trust staff making use of our training rooms, quiet study spaces, IT spaces, collections and other facilities. The Cairns Library (open 24/7) alone saw over 50,000 door entries by Trust staff in 2017/18.

Improvements over 2017/18 included:

- A pilot of weekend staffing of the Cairns Library
- A large number of additional power sockets at the Cairns (a longstanding request from library users)
- New ergonomic chairs and powered height adjustable desks in all four libraries
- Sixteen new OUH networked PCs installed in the Cairns Library, available to all OUH Trust staff and seeing heavy use (e.g. for e-learning)
- A successful charitable bid submitted to convert the NOC Library storeroom into a flexible group study/training room
- New laptops for library users at the Knowledge Centre
- A new water cooler installed for library users at the Cairns
- A new “Stress Free” reading collection and area
- 24/7 colour printing at the NOC
- An upgrade to the Cairns Group Study Room



Quality in Numbers



Our National Student Survey Score



Our HEE Library Quality Assurance Framework Score



Our OUH User Satisfaction Score

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The best thing is the library is accessible at any time. Very quiet, clean and bright. Best place for studying.

OUH Nurse

Supporting HART at The Horton

Our team at the Horton Library has been proactive in support of the Trust’s Home Assessment Reablement Team (HART). The Horton Library is well used by the HART staff. Staff come in to the library to use the computers for e-learning, expenses submission, and email checking.

Library staff help by offering advice on using software, printing and scanning, as well as helping staff who are looking to learn new health care skills. We have recently purchased new books on health and social care specifically with HART staff in mind and have made these available in the library.

Keeping Trust Staff Up-to-Date

We provide a range of fortnightly and monthly news bulletins full of links to the latest articles and reports in key areas. Sent by e-mail and free of charge, they are valuable tools for clinical staff and managers to keep up to date with the latest developments.

The BHCL *Health Management Bulletin* and our more personalised *KnowledgeShare* current awareness service continue to be successful and this year we launched two new services – a new *Nursing Bulletin* and a *Sepsis Bulletin*. See our Keeping Up-to-Date guide at: www.tinyurl.com/ouhupdate.

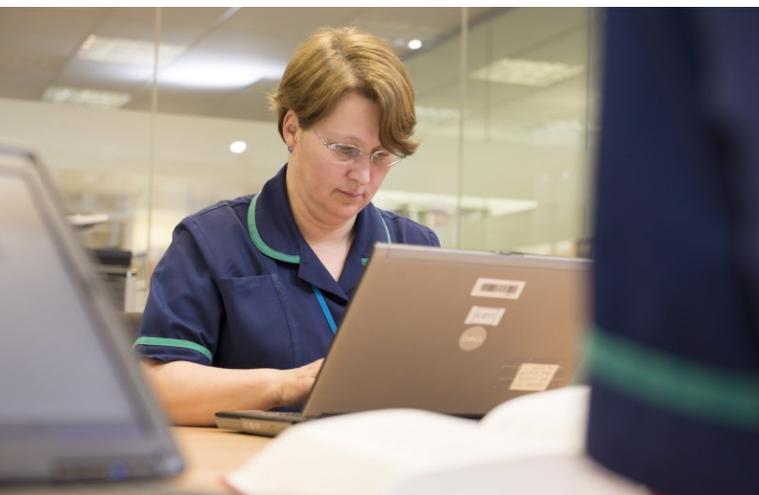


Evidence for Patient Care/Service Delivery

Our team undertook many evidence searches and one-to-one sessions in support of OUH patient care or health care management over 2017/18. To give just a couple of examples:

From Outreach Librarian Neal Thurley: “A nurse came back to me this month asking for assistance with updating guidelines for pin site care. This is essentially about preventing infection in patients who have external fixator pins as a result of surgery. The last guidelines were dated 2010. She had identified the RCNi consensus project from that year. I found a Cochrane Library systematic review on the same subject and adapted it to form a search strategy. She and I met to go over the search terms together. I sent her results of sensitive search strategies run on CINAHL, MEDLINE and EMBASE.”

From Outreach & Enquiry Services Manager, Owen Coxall: “I provided support for the development of an Open Visitor’s Policy for the Trust, searching evidence of the benefits of an ‘open hospital visiting’ approach that will enable relatives and carers to visit their family/relatives when they are able to. My evidence search was incorporated into the draft report.”



“

I've been receiving the Health Management Bulletin for several months – it is a great resource and exceedingly useful summary of the latest publications from a wide range of sources. Can thoroughly recommend it!

OUH Senior Manager

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I find the bulletins invaluable – thank you for taking the time to do this because in a busy world this comes last on my to do list! So it's brilliant to get a list emailed to me that gives me the highlights. Please keep this valuable service!

OUH Nurse

Supporting Trust Education & CPD

As well as searches and one-to-one sessions in support of individual staff, library staff provided direct support for a number of new and expanding OUH learning and development activities over 2017/18.

We expanded library support for the OUH PG Cert courses to include helping provide access to learning materials and an *Introduction to Literature Searching* session for the new Advanced Neuroscience Care and Rehabilitation PG Cert course and for the latest cohort of the Leading Compassionate Excellence in Nursing and Midwifery PG Cert.

For example, from Eli Harriss, Outreach Librarian at the Churchill:

“In July 2017 I led a journal club with members of the Oncology and Haematology Allied Health Professionals’ CPD group to discuss an article about a randomized controlled trial to compare sleep hygiene techniques against two other therapies for patients with sleep problems. This helped to inform the Friday Service, a set of workshops that they have developed for groups of patients to discuss various self-management techniques, including sleep, along with the results from literature searches that I completed earlier in the year about the effectiveness of the iRest Yoga Nidra programme – an additional sleep therapy.”



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Excellent support from the librarians with supporting staff completing an annotated bibliography as part of assessment for in-house Post Graduate Certificate in Leading Compassionate Excellence. One-to-one support on database searching and the use of EndNote appreciated.

OUH Nurse

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The librarians were super helpful and knowledgeable in providing the information I needed to do my job more efficiently and in a more timely manner than had I had to look it up myself... The quality of information they provided was fantastic.

OUH AHP

Collections

Our collections staff also work closely with OUH colleagues to make sure that our online and print collections in support of clinical care, OUH courses and other Trust priorities lists and other support material, are kept up-to-date.

Over 2017/18 we significantly expanded our collection of online books available to members of the Trust with over 120 titles now available from the EBookCentral platform via NHS OpenAthens (www.tinyurl.com/ouhlibrary). These include core textbooks on management and leadership as well as clinical practice.

This year we moved to a new online document supply system. Available from anywhere 24/7, it enables members of the Trust from their desktops to order, pay and receive articles and other items not available via our libraries or online subscriptions. Books can also be ordered and will be delivered to any of the four OUH libraries.



Supporting Research

Library staff continued to engage with and support OUH researchers, at an individual and an organizational level. This included help and advice with search strategies as well as expert searches in support of research bids, protocols and systematic reviews. As result, Library staff were cited as co-authors or otherwise acknowledged in a number of articles in journals including *PLoS One*, *Heart*, *Journal of Hypertension* and *Chest*.

We have maintained our assistance to the Oxford Biomedical Research Centre providing training and advice to BRC Theme staff on information handling and open access publishing as well as hands-on support for the Horizon 2020 funded research project STARBIOS2. Our support also included an extensive piece of in-depth work for the BRC annual report of publications data.



Developing Support & Saving Trust Staff Time – Synthesising and Summarising

In line with developing practice across other NHS services, we have introduced an enhancement to our literature/evidence search service to help busy OUH clinicians and managers to find the relevant evidence more easily and to better understand how the literature covers their topic.

A selection of OUH staff members now receive, in addition to their list of papers on their search topic, a structured summary of these results. The summary categorizes the papers into different aspects of the topic and a short paragraph gives details of what these topic areas are. Feedback has been very positive and the service will be rolled out to a wider group over 2018/19.

Beyond Oxford

Our team continued to work in close partnership with NHS library colleagues across the Thames Valley and the HEE South patch, as part of our regional network.

Our staff also worked with colleagues internationally. BHCL's Owen Coxall presented at the International Congress of Medical Librarianship and European Association for Health Information and Libraries Conference. Eli Harriss presented at the International Clinical Librarian Conference on Bodleian support for Oxford BRC-funded researchers and has had papers accepted by the 2018 UK Health Libraries Group Conference and the 2018 EAHIL meeting.



“

I had a very productive meeting with the librarian, who helped me with a literature search. She was extremely helpful and spent a lot of time taking me through the process and helping me think about my research question from different angles.

OUH Nurse

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Thank you very much for carrying out the search for me. The feedback format is excellent as it provides a standardized procedure to follow.

OUH Tissue Viability Nurse



ICLC
International
Clinical Librarian
Conference

library
services to
OUH staff
in
numbers

375

1-to-1s

20,379

items
issued

2,996

OpenAthens
accounts*

445

evidence
searches

880
hours

7,327

quick
enquiries

1,221
hours**

49,648

door entries
(Cairns Library)

1,412

trainees***

6,073

OUH staff
membership*

* monthly average

** estimated

*** excludes inductions and meetings support



Oxford University Hospitals
NHS Foundation Trust

BODLEIAN HEALTH CARE LIBRARIES

Website Catalogue (SOLO)
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Welcome



Study & IT facilities

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- Renew your books
- Patients and carers

UpToDate Anywhere -- evidence-based clinical decision support



Books, journals, databases



Help & training



Finding evidence

BHCL news



UpToDate Anywhere -- evidence-based clinical decision support

Wednesday, 1 August 2018



Interruption to Access to Martindale: The Complete Drug Reference, BNF and BNFc via Medicines Complete

Tuesday, 17 July 2018



Bodleian iSkills: Managing Research Data and Data Management Planning

Tuesday, 17 July 2018

OUH news

Stem cell transplants to be used in treating Crohn's disease

Monday, 6 August 2018

Last chance to nominate staff for Patients' Choice Award

Tuesday, 31 July 2018

First treatment designed specifically to prevent migraine gets European licence

Tuesday, 31 July 2018

OUH plans expansion of Emergency Department

Friday, 27 July 2018

Health advice on keeping cool and well during hot weather

Tuesday, 24 July 2018

More news...

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To highlight the support we offer our NHS partners we launched dedicated library webpages for the OUH at www.bodleian.ox.ac.uk/nhs

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